

# Gogh Solutions Services

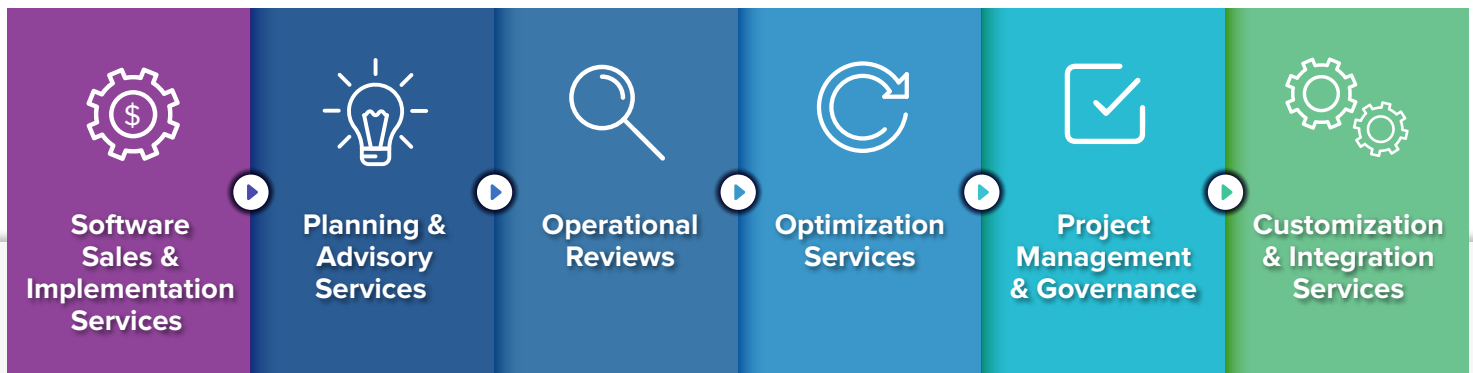
Transforming Field Service Together



## Services Designed to Deliver Success Every Step of the Way

When we say end-to-end solutions we mean it. From finding out if a new Field Service Management (FSM) solution is the right way to move your organization forward, to maximizing your current solution; implementation and integration, to solving problems along the way—if your business needs help, we can provide it.

### Gogh Solution’s Experience Based, Results Driven Services:

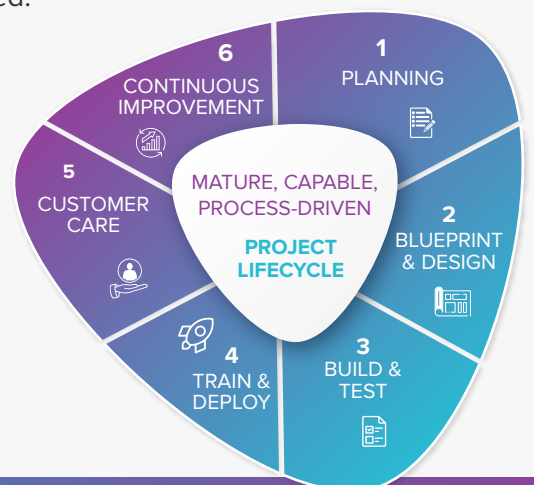


## Our Experience, Knowledge, and Approach to Client Care Sets Us Apart

Our services and solutions are all about our clients—making sure they’re set up for success in the best way possible, including support and guidance after the engagement has ended.

What to expect from our services:

- Faster Time to Value than Traditional Implementations
- Responsive and Creative Problem Solving and Client Care
- Straightforward, Experience Based End-to-End Solutions
- Customization for Your Business, Your Employees, and Your Customers
- Flexible Monitoring, High Level Engagement, and Technical Support
- Specialized Knowledge to Help With Long-Term Success



# Our services at a glance:

## Software Sales and Implementation Services - for all aspects of field service management



- For anyone thinking of implementing a new field service solution or replacing an existing solution
- For anyone who needs help getting back on track with their current field service implementation
- Includes personalized training and onboarding for admin and end-users, as well as 24/7 technical support

## Planning and Advisory Services - high-level expertise for help moving forward



- If you're growing, downsizing, or upgrading; any business experiencing change
- Helps with prioritizing and planning for future upgrades and improvements
- Includes strategic development, such as ways to add flexibility to your business

## Operational Reviews - to highlight gaps and find opportunities



- For organizations wanting to see better results from their business processes
- A review of how your organization's people, processes, and technology are impacting operations
- An overall look at what gaps or opportunities are being overlooked, including plans to move forward

## Optimization Services - to maximize benefit realization



- For anyone wanting to maximize the ROI of their existing field service solution(s)
- Measuring implementation results and providing reports and advice on how to move forward
- Could include anything from fine tuning processes to change management, to technical recommendations if needed

## Project Management and Governance - to prioritize projects and keep them on track



- Expertly managed support and structure for projects and programs
- Plans for everything from communication to the technical components of any process involved in the project
- Help achieve a timely ROI and avoid delays

## Customization and Integration Services - for seamless transitions and end-to-end information flow



- Detailed assessments and evaluations for seamless integrations
- Include fine tuning and optimizing, for a seamless user experience
- Customized components, enhancements, or developments if needed

Unsure how to proceed? You have options, and we can help.  
**Together we can transform field service.**

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